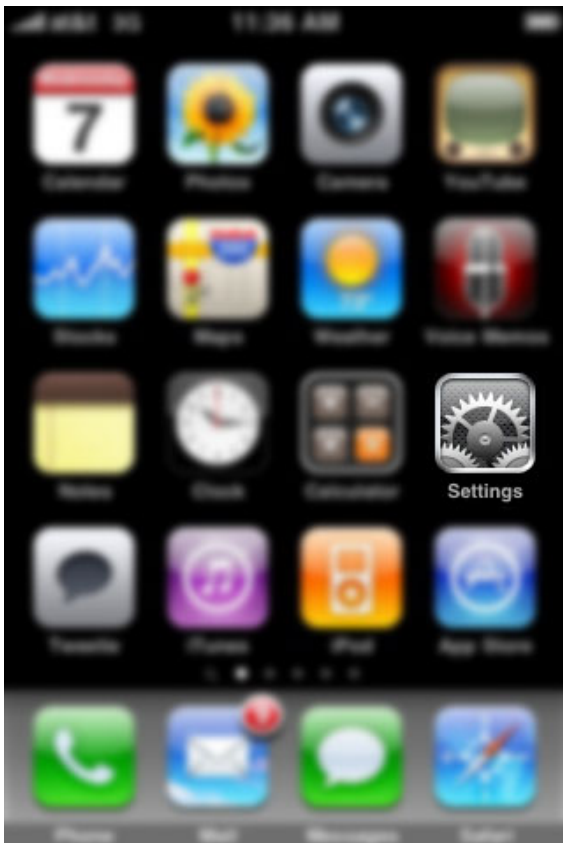




# iPhone & iPod Touch

## Configuring Apple iPhone & iPod Touch

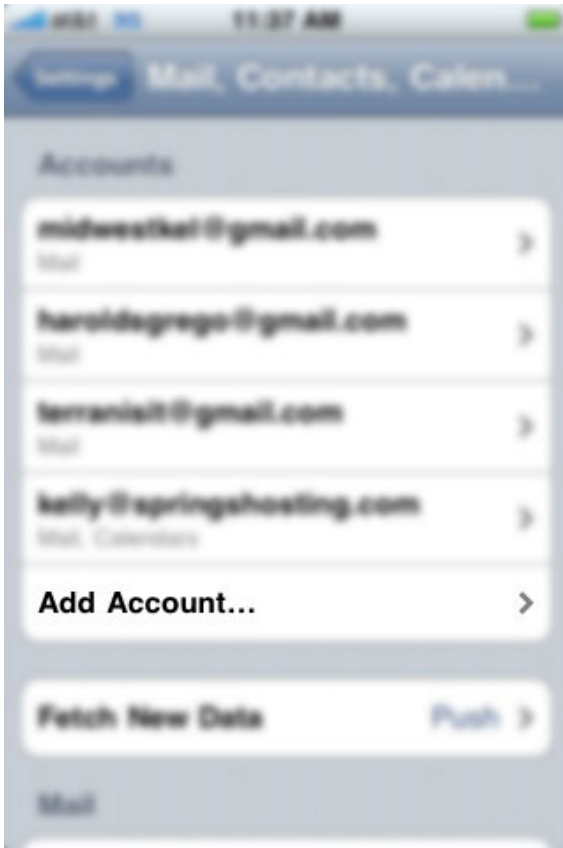
**Step 1.** Tap Settings.



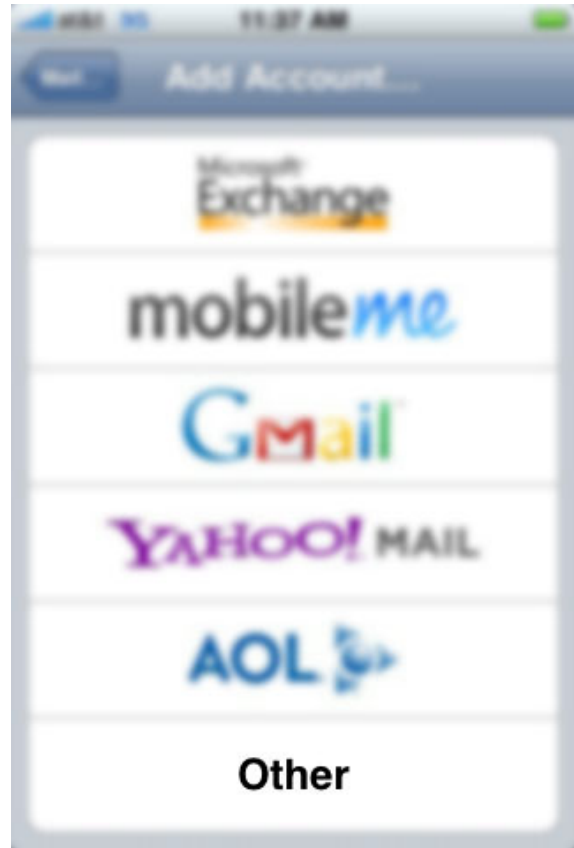
**Step 2.** Tap Mail, Contacts, Calendars.



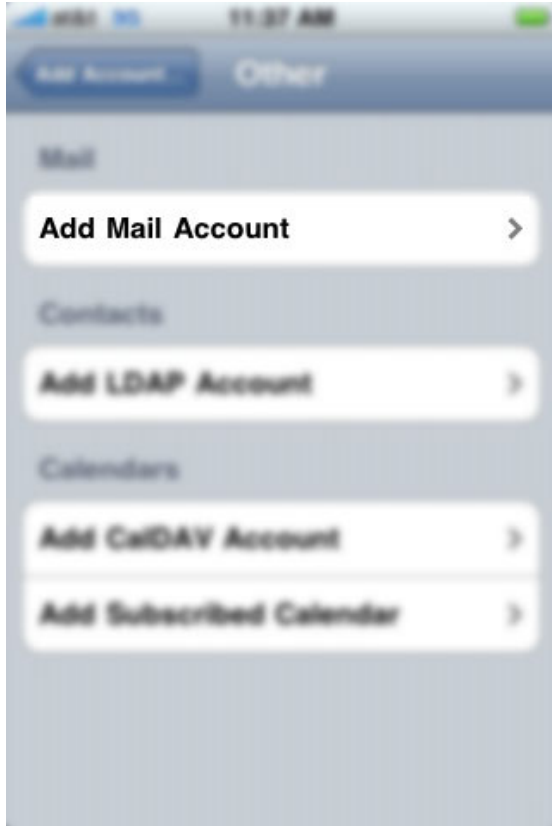
**Step 3.** Tap **Add Account...**



**Step 4.** Tap **Other.**




**Step 5.** Tap **Add Mail Account**.



**Step 6.** Fill out all fields then tap **Save**.



**Step 7.** Tap **POP**, fill out all fields (the host name is always mail.yourdomain.com) then tap **Save**.



POP account verification failed

Cancel **New Account** Save

IMAP **POP**

**Name** John Doe

**Address** johndoe@example.com

**Description** johndoe@example.com

**Incoming Mail Server**

**Host Name** mail.example.com

**User Name** johndoe@example.com

**Password** ●●●●●●

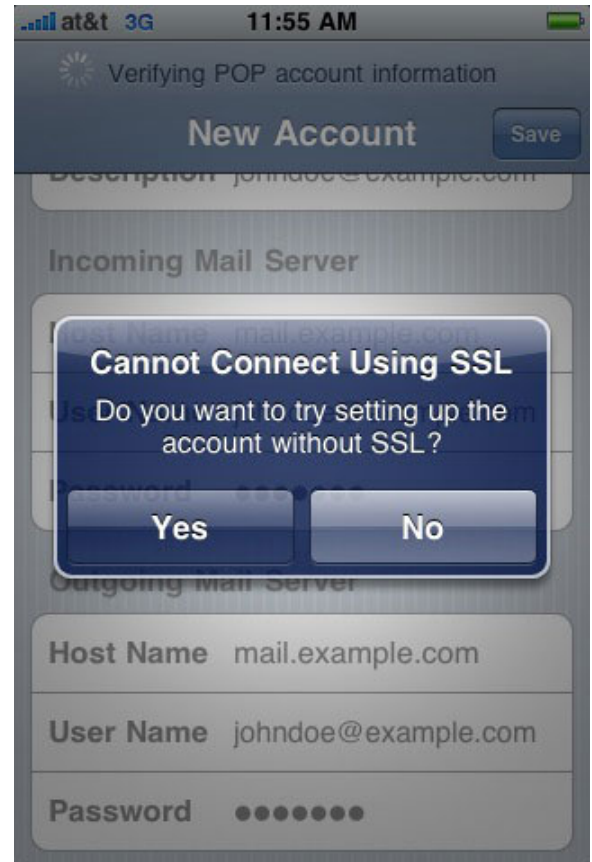
**Outgoing Mail Server**

**Host Name** mail.example.com

**User Name** johndoe@example.com

**Password** ●●●●●●

**Step 8.** Tap **Yes**.



Verifying POP account information

**New Account** Save

Description johndoe@example.com

**Incoming Mail Server**

**Cannot Connect Using SSL**

Do you want to try setting up the account without SSL?

**Yes** **No**

**Outgoing Mail Server**

**Host Name** mail.example.com

**User Name** johndoe@example.com

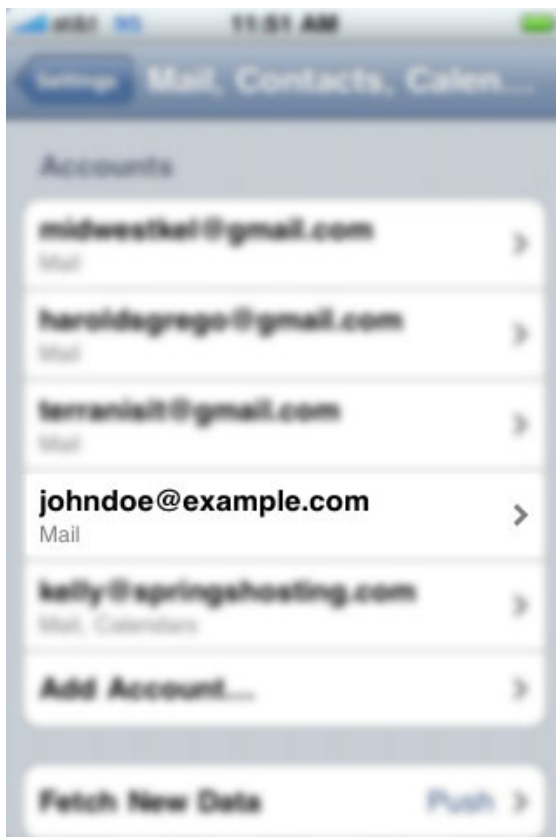
**Password** ●●●●●●

**You are now done setting up you device. If you are getting errors please proceed to the next steps.**

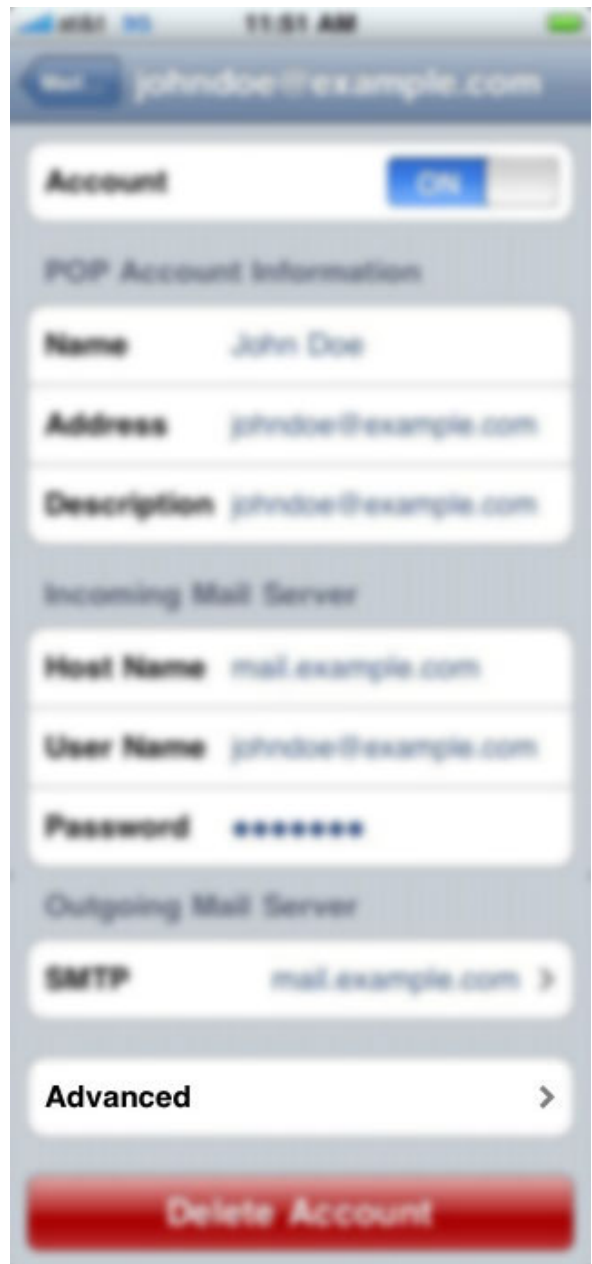
## Trouble Shooting

Start by doing **Step 1** & **Step 2** from the first page.

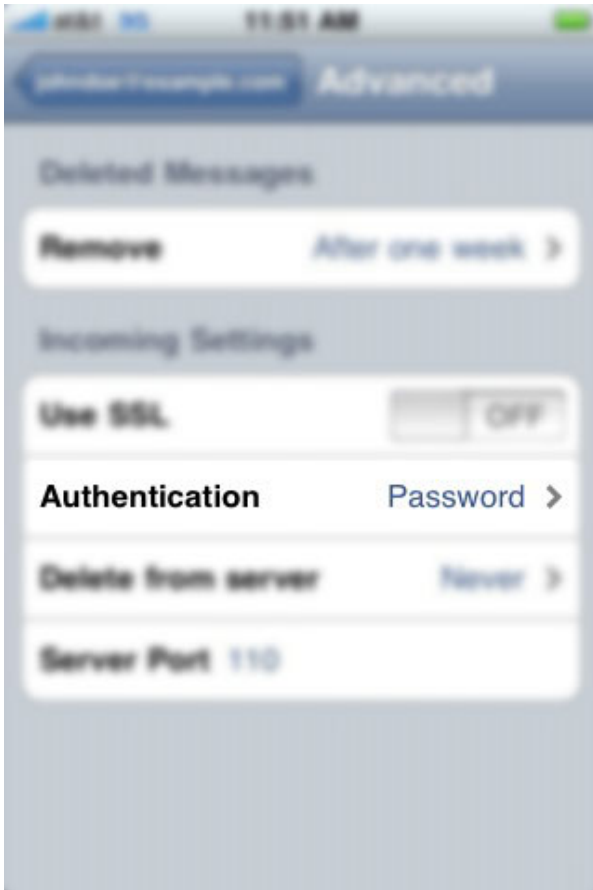
**Step 3.** Tap the mail account you just set up.



**Step 4.** Scroll down, tap **Advanced**.



**Step 5.** Tap **Authentication**.



**Step 6.** If there is a check next to **Password** then check **MD5 Challenge-Response** or vice-versa.

